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West Street Surgery Patient Participation Group

Aims of the PPG



The General Practice has a responsibility to involve patients in issues relating to the practice that are relevant to the PPG, and to respond appropriately to patients' views and experiences.

Following the introduction of Practice Based Commissioning, GP practices also have a legal duty to engage with their patients in order to make commissioning decisions that reflect the needs, priorities and aspirations of the local population.

The function of the group is to bring together patients, doctors, practice staff and local commissioners to:

1. Promote the wellbeing of patients and support the practice to provide optimum quality of care and service delivery.
2. Provide a locality support process for Commissioners, so that local needs can be identified.