



# West Street Surgery

## Patient Participation Group



### Constitution

1. Support the Practice to achieve its health promotion aims.
2. Review and where appropriate provide advice and recommendations on the Practice's patient surveys.
3. Facilitate and enable dialogue between patients and the practice team and promote patient involvement in the Practice.
4. Ensure the needs and interests of all patient groups are taken into consideration - including people with specific illnesses or conditions, people with a disability and people from minority ethnic groups.
5. Consult with the Practice on service development and provision and assist in the assessment of community medical needs.
6. Contribute to, and be kept informed of, Practice decisions.
7. Provide a variety of means of communication for patients to give feedback & comments about the Practice to the PPG.
8. Contribute to a Patient Newsletter on an ad hoc basis when changes are made within the surgery.
9. Work with the Practice to help it address the challenge of change.
10. Raise funds to enable the group to be self-sufficient.
11. Undertake surveys in order to gauge patient experience and assist translating findings into practice.
12. Liaise with other PPGs in the area.